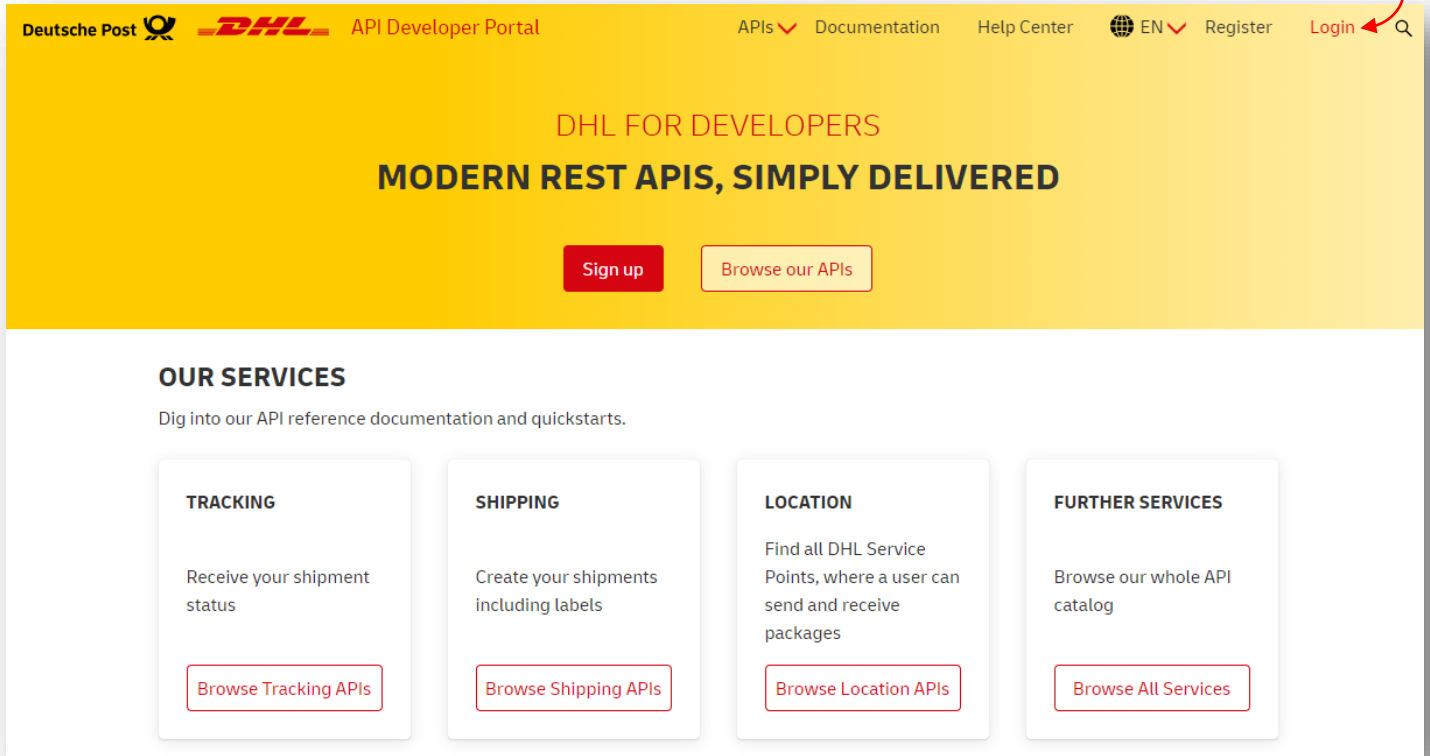


Welcome to the DHL Developer Portal Password Update Instruction Guide. This document is designed to assist you in updating your password.

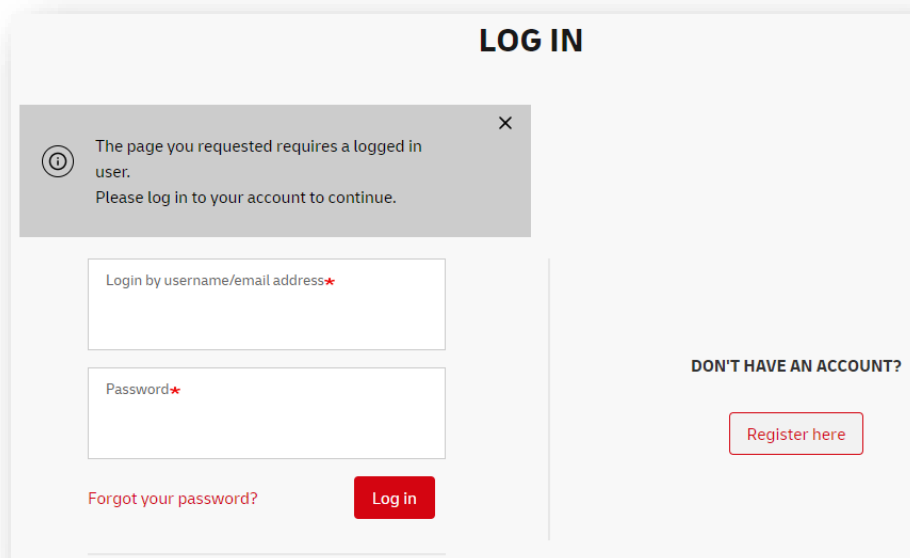
Updating your password regularly is crucial for maintaining the security of your account and protecting sensitive information. Follow these instructions to ensure your credentials are updated correctly.

Step 1: Log In

A. Visit the DHL Developer Portal at <https://developer.dhl.com> and click “Login” in the top right corner.



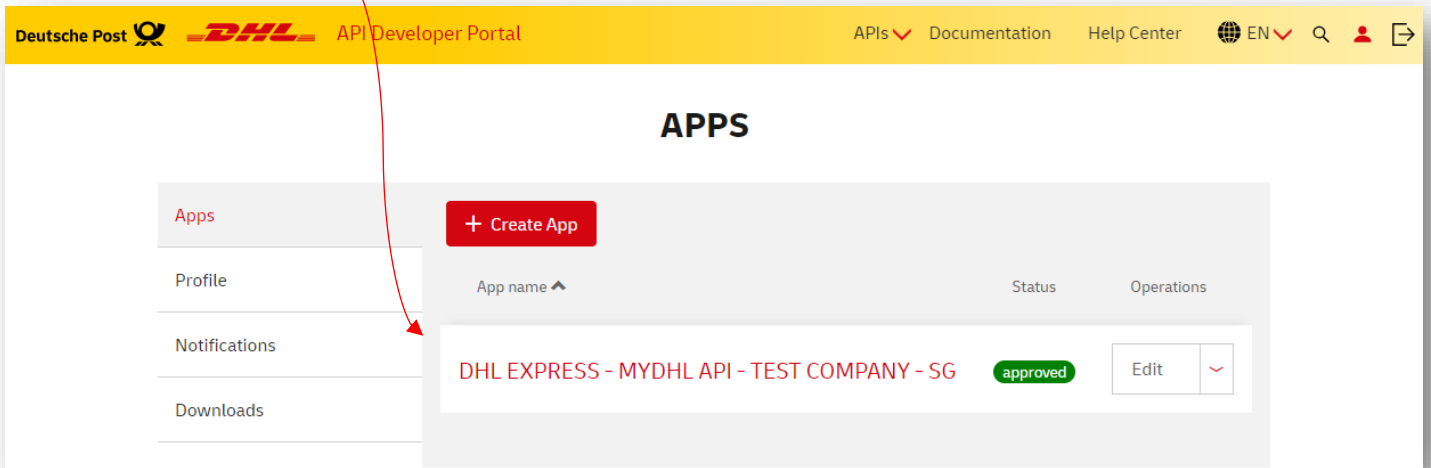
B. Enter your registered email address/username and current password in the provided fields to log in.



Step 2: Select Your Application

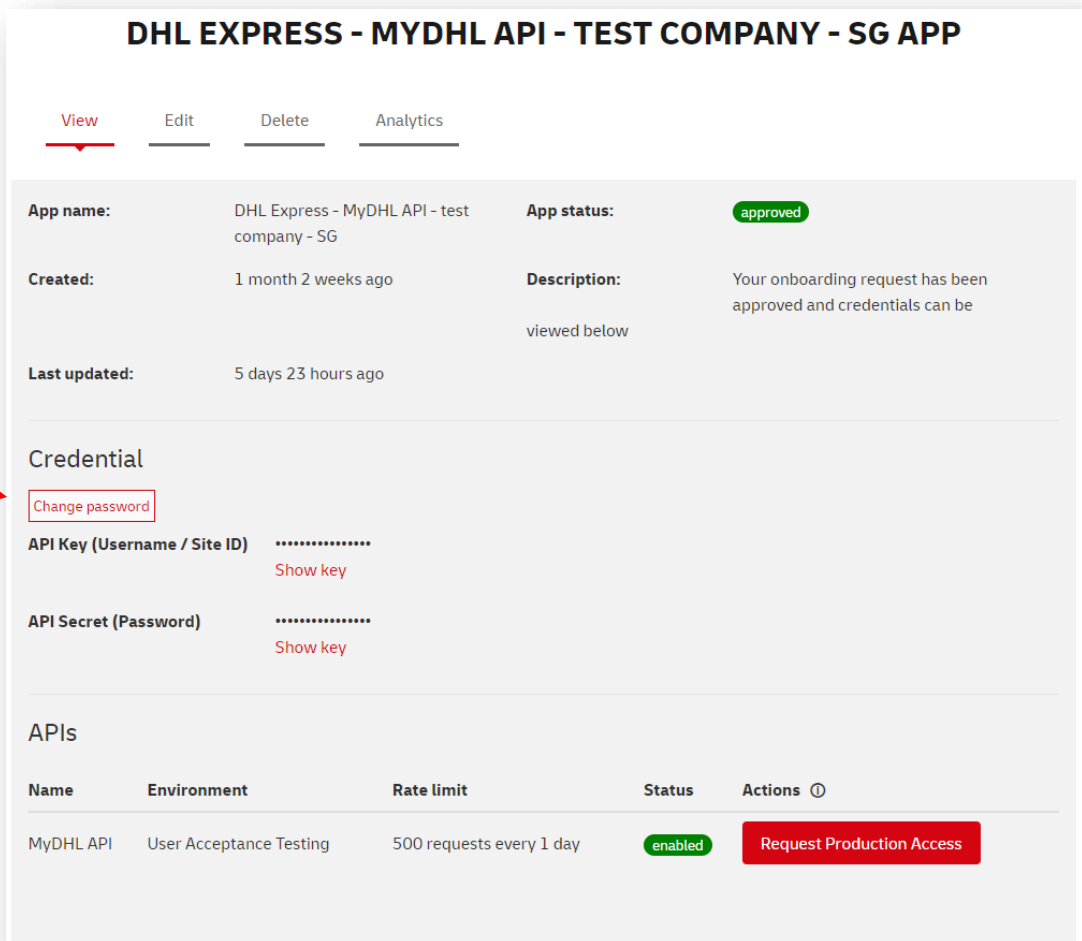
Once logged in, you will see the list of applications integrated with DPWN DHL.

Find your **specific application** integrated with MyDHL API, then click to select it



Step 3: Update Your Password

Find the **'Change password'** button located under the 'Credential' section and click on it.



Step 5: Confirm the Update

A dialog window will appear asking you to confirm the change. Click 'Yes'. Wait for a confirmation message to appear in the dialog window, indicating that your password change has been successfully processed.

The screenshot displays the API management interface. At the top, the app name is 'DHL Express - MyDHL API - test company - SG' and the status is 'approved'. Below this, the 'Credential' section shows the 'API Secret' field with a 'Show key' link. A 'Reset password' dialog box is open, asking 'Are you sure you want to change your password?' with 'Yes' and 'No' buttons. The 'APIs' table below shows the 'MyDHL API' in the 'User Acceptance Testing' environment with a rate limit of '500 requests every 1 day' and a status of 'enabled'. A 'Request Production Access' button is visible next to it.

Step 6: Verify the Update

After receiving the confirmation message, click on "**Show key**" next to the API Secret (Password) field to reveal your new password.

The first screenshot shows the 'Credential' section with a 'Success' dialog box that says 'New password was generated successfully'. A yellow callout box labeled 'Confirmation message' points to the dialog. The second screenshot shows the 'Credential' section with the 'API Secret (Password)' field now revealed. A red arrow points from the 'Show key' link in the first screenshot to the 'Show key' link in the second screenshot.

Congratulations! You have successfully updated your password.

Should you encounter any difficulties or require additional support, please do not hesitate to contact your local DHL Express team.

Thank you for taking the necessary steps to maintain the security of your account.